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When an employee moves into management and leadership, their responsibility becomes less about doing the work and more about managing the people.

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Emotional intelligence Wikipedia

Emotional intelligence (EI), Emotional leadership (EL), Emotional quotient (EQ) and Emotional Intelligence Quotient (EIQ), is the capability of individuals to recognize their own emotions and those of others, discern between different feelings and label them appropriately, use emotional information to guide thinking and behavior, and manage and/or adjust emotions to adapt to environments or achieve one's goal(s).

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The importance of emotional intelligence in the workplace

Emotional intelligence (also known as emotional quotient, or EQ) was ranked sixth in the World Economic Forum s list of the top 10 skills that employees will need to possess to thrive in the workplace of the future. http://ebookslibrary.club/The-importance-of-emotional-intelligence-in-the-workplace--.pdf

What is Emotional Intelligence and Why is it Important

So, what is emotional intelligence? As the video above explained, emotional intelligence is the ability to recognize and manage emotions and relationships.

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Overview of Emotional Intelligence Verywell Mind

People who have strong emotional intelligence are able to consider the perspectives, experiences, and emotions of other people and use this information to explain why people behave the way that they do.

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Why You Need Emotional Intelligence To Succeed By Dr. Travis Bradberry When emotional intelligence first appeared to the masses, it served as the missing link in a peculiar finding: people with average IQs outperform those with the highest IQs 70% of the time.

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